



WESS Status Brief



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STATUS



- **Where we are today**
- **Top 5 Customer Issues**
- **Highlights**
- **User Account**
- **Future Plans**
- **Summary**



Ten Month Summary



OVER 9000 REPORTS RECEIVED SINCE 12 JULY 2004

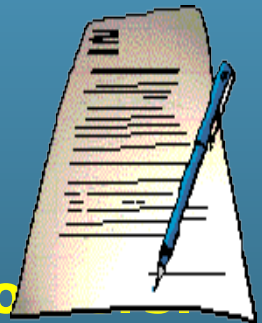
- **WESS 5102 (Afloat/Ashore)
Mishap/Hazard deployed
12 July 2004.**
- **USMC cut over to WESS on 1 Dec 2004.**
- **WESS application refined and improved :**
 - **Over 4000 WESS accounts.**
 - **Over 35 releases of on-line system.**



Account growth... 74%



	<u>Prior to 7/12/04*</u>	<u>As of 3/31/05</u>	<u>Increase</u>
Navy	2,298		3,315
1,017 (44%)			
Marines	77	817	740
(961%)			
	=====	=====	=====
Total	2,375		4,132
1,757 (74%)			



* Reflects only previous WESS 1 and SIMS custo

Anticipating 12,000+ accounts when aviation comes on line and WESS use increases.



Help Desk... Issues



Average 75 calls or e-mails per week

Top 5 issues:

- 1. Account help - (password, setting up accounts, verification of email address.)**
- 2. UIC/RCC/MUC missing or changed.**
- 3. System slowness.**
- 4. Want to add something to a pick list.**
- 5. Getting an error code.**



Help Desk answers and log requests. Able to answer most on the spot or forwarded to ITs or SMEs. Resolutions tracked.



Highlights



- **New Account Management Features**
- **Non-Aviation Initial Notification Report for Class A/B**
- **Enhanced electronic validation**
- **Search and Edit submitted reports**
- **Help access on each screen**
- **WESS Users' Guides and web page**
- **Template Feature**
- **Conducted on-site and VTT training, adding WESS to current safety courses**



Highlights - cont'd



- **Query Report tools:**
 - ◆ **Custom Reports.**
 - ◆ **Pre-Formatted Reports.**
 - ◆ **Detailed query capabilities.**
 - ◆ **Building more reports as requested.**
- **WESS - CD version for fleet and USMC field use.**



Safety Hazard/Mishap Reporting System - FOR OFFICIAL USE ONLY

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Not for Aviation 3750 Mishap Reporting

Your Existing Reports - Katherine Escobar



Activities

[Class A/B Notification](#)
[Create New Report](#)
[Create From Template](#)
[Maintain Account](#)
[Search/Edit Submitted Reports](#)
[MaintainCOI](#)
[Notifications](#)
[BASH](#)
[Feedback Form](#)
[Return Home](#)
[OSHA 300 Equiv. Log](#)
[Logout](#)

Data Retrieval (JReport)

[Pre-formatted Reports](#)
[Custom Reports](#)
[My Draft Reports \(13\)](#)
[Edit Submitted Reports \(4\)](#)
[Shared Reports \(2\)](#)
[Rejected by Routing Chain \(0\)](#)
[Rejected by NAVSAFECEN \(1\)](#)
[Routed for My Review \(0\)](#)
[Endorsements Needed \(0\)](#)
[Resubmitted to QA \(3\)](#)
[New QA \(226\)](#)
[Initial Reports \(9\)](#)
[Edited for QA \(3\)](#)
[Customer Requests Deletion \(44\)](#)
[Help](#)

My Draft Reports

Delete	Serl#	Date	Description
<input type="checkbox"/>	1111765154931	8 March 2005	brief
<input type="checkbox"/>	0504	4 April 2005	property damage test
<input type="checkbox"/>	tttt	2 March 2005	Near - Mid air
<input type="checkbox"/>	1113574659010	4 April 2005	General hazard test
<input type="checkbox"/>	13456	7 February 2005	123456
<input type="checkbox"/>	ship/sub/craft test 2.2.0	4 April 2005	ship/sub/craft test 2.2.0
<input type="checkbox"/>	1111758501215	7 March 2005	test
<input type="checkbox"/>	motor vehicle test	7 March 2005	mv test
<input type="checkbox"/>	Vehicle 1234	5 July 2004	Two motorcyclist died in desert
<input type="checkbox"/>	navsafecen12456	8 March 2005	Motor Vehicle Accident 12 from template
<input type="checkbox"/>	1112725845423	4 April 2005	General hazard - aviation
<input type="checkbox"/>	tttt	7 March 2005	aircraft almost crashed
<input type="checkbox"/>	Vehicle 1234	5 July 2004	Two motorcyclist died in desert



Future Release Plans



- To be released in May 2005:
 - ◆ Aviation Hazard Reports
 - ◆ Notification to CADs or Communities of Interest (COIs)
 - ◆ Electronic Endorsement feature
 - ◆ Safety Authorities - local account managers
 - To be released in Dec 2005:
 - ◆ Track Recommendations feature
 - ◆ Aviation Initial Notification Report
 - ◆ Aviation Mishap Reports
- Off-line system will be available for Aviation Hazards and Aviation Mishaps by Dec 2005**



Summary



- **With increased use:**
 - ◆ **Getting more input and feedback on customer needs.**
 - ◆ **Refining the WESS application with software upgrades and enhancements.**
- **More data for analysis**
- **More analysis of risk**